

# Facilitator Learning Modules

Rather than take a one to five day training course that may not meet all your needs...get exactly what you know you need.

*Save yourself significant angst, time and money!*

Each of our facilitator learning modules includes:

- ✓ PDF format
- ✓ 6-40 pages of easy-to-follow, self-directed learning
- ✓ step-by-step instructions and/or practice exercises to help you build your facilitator competencies

Pricing\* from \$7.95-\$24.95\*\*

\*Multiple use pricing available

\*\*Higher priced modules due to length and scope



**NorthStar**  
FACILITATORS

## Easy Online Ordering

- 1) Go to:  
[www.northstarfacilitators.com](http://www.northstarfacilitators.com)
- 2) Click on Products
- 3) View modules by title or IAF competency

## Also available!

- The Engaging Meetings Toolkit\*\*
- Facilitator Core Skills eLearning

## Introduction

- Competencies & Process for IAF Certification

## Create Collaborative Client Relationships

- 100 Great Questions
- Assessing Client Needs
- Client Follow Up
- Collaborative Organizations
- Documenting Groups Work
- Large Group Facilitation

## Plan Appropriate Group Processes

- Complex Facilitation
- Creativity & Energizers
- Designing Productive Meetings – Agendas That Work Like Magic\*\*
- Engage Group Learning with Color Music & Movement
- Facilitator Toolbox
- Herrmann Brain Diversity Game
- Making Every Meeting Stellar

## Create and Sustain a Participatory Environment

- Dealing Compassionately with Groups in Conflict
- Difficult Behaviors – Working with Reluctant, Hesitant or Dominant Participants
- Energize Groups Using Play
- Facilitating Multi-Cultural/Multi-Lingual Groups
- Integrating Learning with Story, Song & Symbol
- Learning the Art & Science of Engaging Meetings – Just Say No to “Soul Killing” Meetings\*\*
- Mind Mapping – A Tool to Help You Be Innovative & Creative Planners & Thinkers
- Opening the Door to Cultural Competency
- Plotting a Group’s History – Journey Wall
- Reconciling Differences – Shifting Entrenched Thinking
- Trust & Mistrust
- Working with Multi-Cultural/Multi-Lingual Groups

## Guide Groups to Appropriate & Useful Outcomes

- Consensus & Decision
- Effective Consensus Building
- Four Phases of Organizational Change
- Getting to the Root of the Issue
- Graphic Facilitation Techniques for Non-Artists
- Leading Focused & Productive Discussions – Facilitator Tools for Sharing Ideas in Meetings\*\*
- Six Great Visioning Tools

## Build & Maintain Professional Knowledge

- Group Decision-Making
- Group Problem Solving
- Mapping Organizational Development
- Secrets of Strategic Planning
- Starting a Facilitation Business

## Model Positive Professional Attitude

- IAF Ethics & Values
- The Importance of Facilitator Presence
- Neutral & Impartial Facilitator – Are You & How Do You Remain So?
- Working with Group Spirit

**More  
Than  
40 Titles**